

Message: Child Care Assistance Question

✉ Child Care Assistance Question**From** Kristen M. Setterlund, MSW,
LCSW**Date** Tuesday, January 24, 2017
1:20 PM**To** Kraft, Emily**Cc****Journal Recipients** Emily.Kraft@oa.mo.gov **image001.gif** (4 Kb HTML)  **image006.jpg** (10 Kb HTML)  **image007.jpg** (1 Kb HTML)
 **image008.jpg** (1 Kb HTML)

Hi Emily,

I wanted to run a situation by you regarding child care before billing because it's more than we normally pay for this service. The client has only received \$150 in supplies for the program in the past and would have limited assistance after this. Below is an email I received from the case manager.

Your feedback is appreciated.

Thanks,

Kristen

Hi Kristen,

I have been working with my client, [REDACTED], to get her child care figured out. Since I last spoke to you about it, I went with the client to DSS and met with someone re: her coverage. They updated her coverage and went back to pay the mistakes in coverage they have had since April. However, this did not really make that big of a dent in her total balance because she has been unable to pay her full co-pay each week. Her current balance, as of the end of last week, was \$905.21. I met with the owner of the child care center and have spoken to her on the phone several times over the last month. Yesterday when I spoke to her, she told me that if \$500 can be paid towards her account, the owner will cancel the rest of the balance to allow her to "start fresh". If we can, I would love to use ATA funds to assist this client with \$500 so that she will have a \$0 balance for child care once she returns to work after delivering her baby in a couple weeks. Can we assist with this?

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